

CASE STUDY

Deising's Bakery | IT Support That Goes Beyond the Office

Deising's Bakery needed quick, reliable guidance to set up business email on a new phone. Professional Computer Associates stepped in, walked them through the process, handled all the phone settings, and made sure everything worked seamlessly, turning what could have been a frustrating task into a smooth, stress-free experience.



CLIENT: Deising's Bakery



INDUSTRY: Food & Beverage

LOCATION: Kingston, New York

SERVICES: Bakery, Restaurant, Catering

About Deising's Bakery

Deising's Bakery, Restaurant, and Catering Company has been a Hudson Valley staple since 1965. Known for their dedication to quality, fresh ingredients, and family recipes, they combine a full-service bakery, all-day restaurant, and catering services with the same care and attention that has earned them local and regional acclaim.

The Challenge

Deising's Bakery needed to set up business email on a new cell phone, which involved syncing accounts and adjusting device settings. Although this wasn't directly related to their workplace email system, these technical hurdles could have disrupted workflow and slowed down daily operations. Clear, precise guidance was essential.

The Professional Computer Associates Solution

At Professional Computer Associates, we don't just provide generic instructions. We:

- Guided our client step by step through setting up business email on their new phone
- Adjusted phone settings linked to the email account to ensure proper functionality
- Provided clear, accurate instructions tailored to the specific device and configuration
- Delivered patient, human support that made the process simple and stress-free

By going beyond typical email support, we ensured the solution worked seamlessly for both the phone and the client's business needs.

THE RESULT

With Professional Computer Associates' support, Deising's Bakery now has:

- Business email on mobile devices set up correctly and working reliably
- Phone settings configured accurately to match their workflow
- A trusted IT partner who provides practical, real-world guidance
- Confidence that help is available whenever it's needed, without hassle

What Deising's Bakery Says About Professional Computer Associates

“Professional Computer Associates support helped me set up my business email on my new cell phone. The process was very easy to do with their guidance.”

“They also helped me with the settings on my phone, which were directly linked to the account. Even though this wasn't strictly about my workplace email, they still sent me the correct information.”

“Their support is priceless, and very appreciated.”

— Keith Grant, Deising's Bakery

